

Doggie Daycare Contract and Liability Waiver
Cloud K9, LLC
385 DW Highway
Merrimack NH 03054



Owner Information:

I certify that the person(s) listed on these documents are in fact the legal owners of all animals listed.

Last Name:

First Name:

Street Address:

Home Phone:

Work Phone:

Email:

Emergency Contact:

Last Name:

First Name:

Relation:

Home Phone:

Work Phone:

Dog Information:

Name:

Age:

M or F

Breed

Spayed or Neutered:

Any known allergies:

For the purpose of clarifying all rules and expectations outlined in this document, any references below to the word "I" also implies all others associated with me, including but not limited to my spouse, family members, and all others charged with dropping off, picking up, or interacting with Cloud K9, LLC regarding the care of my dog(s). Any references to "Cloud K9, LLC" imply its agents, officers, owners, employees.

Doggie Daycare Hours and Payments:

The Daycare at Cloud K9, LLC will be open from 7:00 am until 6pm Monday, Wednesday and Friday. The cost of daycare is \$22.00 per dog / per day, for customers who wish to book individual days, or \$20.00 per dog / per day for customers who wish to commit to all three days and pay on Monday for the entire week. Weekly payments are non refundable. If you choose not to show up, you will not receive a credit for the missed day. A half day rate of \$12.00 is available for customers who wish to schedule a 4 consecutive hour floating time block, understanding that some crate time may be scheduled during the stay. Customers will be required to sign in and sign out on a time sheet each day they bring their dog. There is a \$1.00 per minute late fee charged to all owners who pick up after 6pm, NO EXCEPTIONS. Customers who elected a half day rate must pick up exactly 4 hours after their drop off time. Late customers will automatically be charged a full day rate.

Doggie Daycare Activities and Schedules:

At Cloud K9, LLC, we understand that our customers employ our daycare services primarily as a means to socialize and exercise their dog(s) while they work. We do our best to give individualized attention to each animal in our care, and tailor the schedule to what suits the group best.

I give Cloud K9, LLC permission to leash walk my dog off the company premises for exercise and training. I will provide a flat (non flexi) leash and collar that I have tested and am confident the dog cannot slip. Customers may also bring other training and walking devices including head collars, pinch collars, or harnesses that are used at home. If I do not want my dog walked off premises, I will inform a staff member at drop off each day. I understand that the staff will do whatever is safe for my animal and in the event that the leash and collar do not fit correctly or are damaged, a flat loop line will be used to walk my dog.

I understand that every dog at Cloud K9, LLC is crated for periods during the day. At Cloud K9, LLC, we feel that rest time is both healthy and necessary in providing a positive daycare experience. Dogs need time to catch their breath and take a break. During your dog's "nap time" you are free to provide a snack and/or favorite blanket for your pet to

rest with. Cloud K9, LLC is not responsible for damage to any personal belongings left of the premises. Cloud K9, LLC is not responsible for any harm to your dog caused by food or other articles left by you, for your dog to have in their crate.

I understand that Cloud K9, LLC is primarily an outdoor daycare and that indoor space is limited. I know that on days of inclement weather, and/or severe heat or cold, that outdoor time may be limited. However, regardless of weather, my dog will still be taken outside for periods of time. If there are days when prolonged rain, snow, or other weather is predicted, I reserve the right to cancel my daycare reservation with at least 12 hours notice, and be credited the day's rate towards another day.

I understand that during "free play" my dog will be allowed to run free, in a fenced in area, with other dogs participating in daycare activities.

Dog Behavior, Injuries and Health Issues:

I understand that every dog reacts differently and that animals by nature are unpredictable. I understand and acknowledge that dogs and animals may bite or cause other injury to humans and other dogs without warning or reason. I acknowledge and understand that there are certain risks involved in a social environment, day care and grooming, including but not limited to dogfights, dog bites to humans or other dogs, and the transmission of disease. I will not hold Cloud K9, LLC responsible (financial or otherwise) for injuries attained in this context.

I understand that Cloud K9, LLC may refuse services to my dog for any reason they deem necessary including but not limited to overly aggressive behavior, excessive barking, illness, or evidence of fleas. I have disclosed to Cloud K9, LLC all known risks, dangers, and medical conditions associated with my dog that may put other animals or people in harms way.

I certify that my dog(s) is current on their rabies and DHLPP vaccinations. Cloud K9, LLC does not require dogs to have the kennel cough vaccination. I understand that I can have the Bordetella (Kennel Cough) vaccination administered as long as it occurs at least three days prior to my dog(s) entering daycare. Cloud K9, LLC does not require dogs to be on a monthly flea and tick preventative (like Frontline, Advantix, or Vector) but highly recommends it. I understand that acquiring fleas is a risk when groups of dogs socialize. If evidence of fleas is found on my dog, the animal will be flea bathed at the owner's expense, and confined to a crate, except for leashed potty walks, until I can pick up the dog. The infected dog may not return to daycare until treated with a topical flea preventative and a staff member approves the admittance.

I understand that if I choose not to spay or neuter my dog, I do so at my own risk. Cloud K9, LLC will do their best to notify owners when intact males or females are present in daycare. Cloud K9, LLC will not be held responsible for accidental relations or resulting litters, if owners choose not to spay or neuter their animals.

I understand that Cloud K9, LLC will (as a courtesy) administer medications to my dog if I request them to do so, but that I will not hold Cloud K9, LLC liable in any way in relation to administering medications.

Emergencies:

In case of medical emergency, I understand that full effort will be made to reach me or my emergency contact. Failing so, I give full permission for Cloud K9, LLC to make any needed decision concerning medical treatment of my dog(s). I authorize urgent veterinary treatment of my animal(s) and I understand that I will be fully responsible for all fees and charges incurred on my behalf. Cloud K9, LLC reserves the right to utilize the services of any available veterinary clinic.

The undersigned, by execution of this document, agrees that he, she or they shall indemnify and defend Cloud K9, LLC and hold each of them harmless from any claim, demands, causes of actions or damages, including reasonable attorneys fees, arising out of any action or damage or injury done or caused by their dog to any animal, individual or individuals while in the care of Cloud K9, LLC. Any medical expenses will be my responsibility and I release Cloud K9, LLC from any charges.

Owner Signed Name:

Date:
